RELIABLE POWER SYSTEMS
POWER WHEN YOU NEED IT MOST

PREVENTATIVE MAINTENANCE For Standby Generators

Customer_____ **Commencement Date** _____
Service Address _____ **City** _____
Email _____ **Zip** _____
Contract Type:_____

Membership Plans: **Standard** (2 annual visits) **Remote Monitor** (1 annual visit +365 days/yr)

PREVENTATIVE MAINTENANCE VISIT

Reliable Power Systems (RPS) Factory Certified Generator Technicians shall perform preventative maintenance according to the manufacturer's maintenance schedule which may include the following:

Exterior
- ✓ Inspect generator housing for corrosion and physical damage
- ✓ Visual inspection of electrical and mechanical systems for fault codes, loose connections, leaks, abnormalities, including wear and tear
- ✓ Inspect fuel piping and fuel lines for cracking, wear, and gas leakage
- ✓ Wax generator enclosure to prevent oxidation and protection from the elements (once annually)

Interior
- ✓ Remove all debris from unit, air inlets, and exhaust louvers
- ✓ Check wiring for vibration wear and tear or insulation breakdown
- ✓ Check for exhaust leakage and/or obstructions
- ✓ Check for loose wires, connections, corrosion, and blown fuses

Transfer Switch
- ✓ Inspect transfer switch housing for corrosion and physical damage
- ✓ Ensure wire connections are tight
- ✓ Inspect for corrosion, and blown fuses

Battery
- ✓ Test and record voltage
- ✓ Test charging system for proper operation
- ✓ Remove battery corrosion, if any
- ✓ Inspect battery posts for damage
- ✓ Clean and tighten battery cables and terminals

Functionality Tests
- ✓ Start generator, run functionality test, and record readings
- ✓ Test output voltage, amperage, and frequency

Oil and Filter (*as per manufacturer requirements)
- ✓ Check oil level and condition
- ✓ Full tune-up, synthetic oil change, new oil filter*
- ✓ Offsite oil disposal
- ✓ Change air filter and spark plugs

Liquid-Cooled Only
- ✓ Inspect belts for wear and tear
- ✓ Inspect radiator and coolant condition

Member Benefits

- ✓ **Priority Scheduling** over Non-Member Customers
- ✓ **Emergency Response** within 24hrs or less
- ✓ **24-hour live answering service** – Always a human!
- ✓ **Discounted diagnostic rate** and repair rate
- ✓ **10% discount** on generator accessories and non-warranty service
- ✓ **10% electrical services discount** for work done by our electrical division – **RELIABLE ELECTRICAL SERVICES** (Palm Beach and Broward Counties only)

Remote Monitoring - if applicable

- **POWER WHEN YOU NEED IT MOST!!** – remote monitoring shows us if your generator has a problem before it becomes a problem
- **Immediate fault code notification** – always be in the know on your generator status
- **Diagnostic testing** - Performs and records daily readings
- **Activity monitoring** – monitor and records weekly exercise activity as well as power outages and generator usage
- **Continuous monitoring** – the device monitors your generator 24 hours a day, 365 days a year

Annual Contract Amount $_____
Billing Address (if different from above) _____
City_____ **State**_____ **Zip**_____
Credit Card # (processed annually) _____ **Exp.Date**_____**CVV#**_____
2.5% Processing Fee will apply **Check – Make Payable to: Reliable Power Systems**

Renewal Terms: The Initial Term of this contract shall be for a one (1) year period from the above commencement date. At the expiration of the Initial Term, this contract shall automatically renew for successive one (1) year periods (Renewal Term) upon receipt of the renewal payment unless either party provides notice to the other in writing of its intent to cancel this contract not less than thirty (30) days prior to the expiration of the current term. If Customer cancels this contract prior to the expiration of a Term, RPS will charge Customer the non-member rate in effect at time of cancellation for all previously completed visits and refund Customer any unused visit balance.

Additional Contract Terms: Customer understands that this is a Preventative Maintenance contract only and DOES NOT cover repairs, diagnostics, additional work, or visits outside of those listed above. Customer understands that Preventative Maintenance does not guarantee unexpected generator failures. Customer understands that manufacturer warranties are separate and distinct from dealer preventative maintenance. Customer further understands that Generators in a 48-hour power outage may require an oil change which is not included in this contract. Reliable Power Systems will only dispatch Technicians in safe conditions. Thus, Preventative Maintenance visits will not be scheduled during severe or impending weather events or major power outages. Remote monitoring requires the service address to have a functioning cellular and/or Wi-Fi signal. Customer is responsible for ensuring proper cellular and/or Wi-Fi signal. Remote monitoring fees are NON-REFUNDABLE. The parties agree that each waives all incidental, special, and consequential damages. This clause survives termination of this contract.

Customer Signature _____ Date _____

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